FEBRUARY, 2012 PROJECT #3202	GOODWIN SIMON STRATEGIC RESEARCH BOB HOPE AIRPORT STUDY* 0-1.5 MILES FRO	N = 20 OM AIRPOR
Gender of Respondent	1-04	
1 (Male) 2 (Female)		
1. Now, in a word or tw ASKED IN BURBAI	vo, can you please tell me what you like best about living in Burbank? NK ONLY)	? (N = 83 –
	(DON'T READ) Small town feel/nice neighborhoods-	33%*
	Having airport nearby/mention of air	
	Good city services	
	Sense of community	
	Not Los Angeles	2
	Good schools	
	Good shopping/retail	5
	Good jobs/good economy	2
	Connection to entertainment industry	/ 1
	Safe/low crime	
	Low levels of traffic	
	Just like it	
	Convenient/close to work/freeways	
	Clean	
	Weather	
	Quiet/peaceful	
	Parks/recreation	
	Other	
	Nothing	
	Not sure	·1

2. Now, please tell me if you have a <u>very</u> favorable, <u>somewhat</u> favorable, somewhat <u>un</u>favorable, or <u>very</u> unfavorable opinion about each of the following:

*Sum > 100% as multiple responses were accepted

			VERY.	S.W.	S.W.	VERY.	DK
			<u>FAV</u>	<u>FAV</u>	<u>UNFAV</u>	<u>UNFAV</u>	<u>NA</u>
[]	a.	Bob Hope Airport	55%	30%	4%	3%	8%
ΪĪ	h	Los Angeles International Airport	or I -A-X 28	34	16	10	- 12

* Results for each question may not add to 100% due to rounding

3.	Let me quickly mention some aspects of life in Burbank. Please rate each item on a scale of 1 to 5. Use
	a 1 if it is something that you dislike a great deal about life in Burbank. Use a 5 if it is something you like
	a great deal about life in Burbank. Or use any number in between. (N = 83 – ASKED IN BURBANK
	OŇLY)

			DIS	LIKE			LIKE	
			<u>GR</u>	T DEAL		GR	T DEAL	DK
			1	2	3	4	5	9
[]	a.	Having the Bob Hope airport nearby	6%-	7%	18%	17%	52%	0%
ij	b.	The sense of community Burbank offers	1	2	9	22	65	1
[]	C.	Burbank's connection to the entertainment						
		industry	2	0	19	29	49	2
[]	d.	The small town feel Burbank offers	1	1	10	18	67	4

4. Now I would like to ask you some questions specifically about Bob Hope Airport, in Burbank. First, did you personally visit Bob Hope Airport for any reason last year, that is in two thousand eleven? By visit I mean flying out of it, picking someone up there, or any other reason to be there.

Yes	60%
No	40
(DON'T READ)	DK/NA 1

IF YES ON Q.4 ASK:

5. How many times would you say that you visited Bob Hope Airport in two thousand eleven? Your best guess would be fine even if you do not remember the exact number. (N = 124)

0	0%
1	17
2	28
3	16
4	11
5	7
6	•
7	3
8	1
9	1
10	5
11+	7
Not sure/refused	0
Mean = 5.50	
Median= 3.00	

ASK EVERYONE

6.	Now, please tell me which statement in each of the following pairs comes closer to your point of view
	about Bob Hope Airport.

[]	Α.	Is generally a good neighbor to the community around it	30%
OR			
[]	B.	Is generally not a good neighbor to the community around it	11

LJ	ъ.	is generally not	a good neighbor to the community around it	1 1
		(DON'T READ)	OTHER	. 2
		`		_
		(DON'T READ)	DK/NA	- 7

Next, the entrance to Bob Hope Airport is on Hollywood Way near Empire Avenue in Burbank. How would

you describe the level of traffic on that stretch of Hollywood Way? Would you say it is very congested with

traffic? Somewhat congested? Not that congested? Or not really congested at all?

10.

(DON'T READ) DK/NA-----0

Very ----- 6% SW ----- 31 Not that ---- 35 Not at all ---- 24 (DON'T READ) DK/NA ---- 4

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11. The city of Burbank and the Airport have been talking about the future of the airport, including what to do with the current passenger terminal at the airport.

One option being discussed would replace the current passenger terminal with a new terminal. This new terminal would have the same number of passenger gates as the current terminal and would be in a different location on the airport property.

Does this option sound like something you would be inclined to favor, or to oppose? **(IF FAVOR/OPPOSE ASK):** "Is that strongly (favor/oppose) or somewhat?"

TOTAL FAVOR: 47% TOTAL OPPOSE: 41%

12. Is there anything in particular that would concern you if the Airport replaced the current terminal with a new terminal in a different location at the airport, with the same number of gates?

(DON'T READ)

Could mean more flights2%*
Could mean more noise/nighttime noise8
New/replacement terminal might lose the small airport feel1
Could mean more traffic8
New/replacement terminal could lose easy access and easy use1
What will it look like1
What will parking be like/will it be convenient/parking2
How it might affect the neighborhood around it2
Depends where they put it6
If new terminal is less convenient 3
Will it mean takeoffs to the east/over downtown Burbank0
Don't want to change it7
Will there still be boarding from both ends of the plane?0
Will we still walk on the tarmac to get on the plane?1
Cost concerns 15
Lack of room to expand airport2
Not needed/other priorities2
Other3
None 45
(DON'T READ) DK/NA0
Sum > 100% as multiple responses were accepted

13. Let me very quickly share some facts with you about Bob Hope Airport. After you hear each item, please tell me if that fact was something you already knew before this phone call, or if you were hearing this fact for the first time.

	ALREADY	FIRST	DK/
	<u>KNEW</u>	<u>TIME</u>	<u>NA</u>
a. Some portions of the terminal are about 80 years old	42%	57%	1
b. Some portions of the terminal do not meet current earthquake of	or		
seismic standards	12	86	2
c. The terminal's location does not meet current federal			
standards for distance from the runway	22	76	2

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14. Assume a new passenger terminal was built further from the runway, met current earthquake standards, and had the same number of passenger gates as the current terminal. If this was the case, would you be inclined to favor, or to oppose building a replacement terminal in a new location at the airport? (IF FAVOR/OPPOSE ASK): "Is that strongly (favor/oppose) or somewhat?" DK/ STR. S.W. S.W. STR. FAV FAV OPP OPP NA New terminal------11% ---- 16% ---- 17% **TOTAL FAVOR: 63% TOTAL OPPOSE: 27%** 15. Next, I want to guickly share some statements made by people who oppose building a replacement terminal in a new location at the airport. After you hear each statement, please tell me how important it would be to you in deciding how you feel about this issue: very important, somewhat important, not that important, or not important at all. VERY S.W. NOT NOT AT DK IMP IMP TOO ALL NA [] a. They say that there is no need to build a new terminal. They point out that the federal government is NOT requiring the airport to move the terminal -----18% -----18% -----2% [] b. They say that building a new terminal could result in more nighttime noise from flights ------- 43 ------ 21------ 17 ------ 18 ------ 1 [] c. They say that building a new terminal could result in more traffic on the streets around the airport------27-----20------15 ------1 [] d. They say that building a new terminal could result in more flights at the airport------1 16. Now let me share with you some statements made by people who support building a replacement terminal in a new location at the airport. After you hear each statement, please tell me how important it would be to you in deciding how you feel about this issue: very important, somewhat important, not that important, or not important at all. S.W. NOT **NOT AT VERY** DK TOO IMP IMP <u>ALL</u> <u>NA</u> [] a. They say that a building this old could put passengers at risk from earthquakes, and because the terminal is so close to the runway. They say that for the sake of safety we need to move the terminal ------12% -----13% -----2% [] b. They say that building a new terminal could create jobs and boost the local economy ----- 54 ----- 9 ----- 7 ----- 4 [] c. They say that a new terminal could provide more amenities for passengers such as restaurants, while still retaining the convenient, small-town feel of the current terminal ------15 ------1 [] d. They point out that the new terminal will have exactly the same number of gates as the existing terminal, which could limit the future

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17.	Of the following, which would be MOS replacement terminal at Bob Hope Ai		u in decid	ing how yo	ou feel ab	out buildi	ng a new,
[] A OR	. If it creates more jobs and improves t	the local economy					32%
	. If it ends up increasing the safety of μ	passengers and air	craft				28
	If the terminal keeps its convenient, s amenities for passengers (DON'T READ) All equally (DON'T READ) None (DON'T READ) Other (DON'T READ) DK/NA						11 9 1
18.	Having heard more, let me ask you a new location at the airport, and with t like something you would be inclined strongly (favor/oppose) or somewhat	he same number of to favor, or to opp	of gates as	s the prese	ent termin	al. Does	this sound
	New terminal				<u>OPP</u> 12%	<u>OPP</u> 21%	
	NOW FOR A	FEW BACKGROU	JND QUE	STIONS			
19.	OK, with which racial or ethnic group d Latino, Asian, white, of mixed backgroup	lo you identify your	self: Blac	ck or Africa			anic or
		Black/African Ame Hispanic/Latino Asian White Mixed Other (DON'T READ) RI					44 3 43 2 3
20.	Do you own or rent your residence?	Rer	nt	. D) DK/I			32
21.	Finally, what was the last level of school you completed? (IF COLLEGE GRAD, CLARIFY IF 2 YEAR ASSOCIATE OR 4 YEAR BACHELOR DEGREE)	LESS THAN GI HIGH SCHOOL SOME COLLEC ASSOCIATE D BACHELOR'S I POST GRADUA PROFESSIONA REFUSED	. GRADU, GE, NO D EGREE DEGREE, ATE DEG AL DEGR	ATE EGREE/T ' 'COLLEGI REE/ EE	RADE SC E GRAD -	CHOOL	24 27 8 29 5

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AGE: (Fill in):	
18-24	7 8 - 10 6 9 8 - 10 6 8 - 11
Homeowner flag Yes No	- 54% - 46
Wireless recordLand line record	
Party Democrat (D)	- 23 - 21
City Los Angeles (LS) Pasadena (PS) Glendale (GL) Burbank (BU)	0 0
Distance from Airport 0-1 miles 1-1.5 miles	
Language English Spanish Armenian	7